

Our Locations

- Brisbane
- Townsville
- Cairns

Courts We Work In

- Magistrates Court
- District Court
- Supreme Court
- Queensland Civil and Administrative Tribunal (QCAT)

Our Victim Support Unit provides court support services to adult victims of violent crime. Its office is in Brisbane and it offers services in Brisbane, Ipswich and Sunshine Coast.

Contact us

Our office hours are 9am—4pm, Monday—Friday.

Phone: Freecall (except from mobiles)

1800 267 671 or (07) 3738 7790

Email: queensland@courtnetwork.com.au

Web: www.courtnetwork.com.au

Mail: Court Network,

QEII Courts of Law Complex
415 George St,
Brisbane Qld 4000



WE CAN HELP
**Information
Support
Referral**

Court Networkers are here to provide you with information, support and referrals.

Referrals can be made by agencies or individuals via:

- Phone — Freecall (except from mobiles)
1800 267 671 or (07) 3738 7790
- Email — queensland@courtnetwork.com.au
- Online (via our website) — www.courtnetwork.com.au

We do not provide legal advice but we can give you information about court and community based services.



Our Vision

To provide the community with volunteers who stand beside, empower and instil confidence in all court users.

Our Mission

To provide support, information and referral to people attending court and to advocate for the needs of all court users.

Court Network volunteers can:

- Provide support and information about going to court
- Be with you in person on your day in court and sit with you in court during your appearance
- Explain how the courts and legal systems operate
- Help explain decisions that affect you
- Facilitate access to an interpreter if required
- Show you around the court beforehand, so you can become familiar with where you have to go on the day of the court case
- Refer you to other community services that can help you with legal questions, health, housing and family violence issues, as well as any other issues you may be experiencing
- Advocate for your individual (non-legal) needs and circumstances at court.

We offer free support and information for all individuals, families and friends going to court.

What you can expect of us

We will:

- Make it easy for you to contact us
- Help you to use our services
- Get back in contact with you when we say we will
- Inform you about your rights and responsibilities
- Protect your personal information and only use it for the right reasons
- Prioritize your safety while in the court area
- Be polite and respect your views, opinions and personal circumstances such as your culture, family situation, age, gender, disability, faith, sexual orientation, or gender identity
- Give you opportunities to be involved in decisions about the services you access, and support you to have a say
- Invite your feedback about our services
- Explain how you can make a complaint about our service.

“I was alone, suffering from severe trauma and close to fainting several times...I consider the volunteers by my side and behind me in the court - a great act of humanity that I will always remember. Their presence gave me the courage to attend court a second and third time and I know I could not have coped without them.”